

School Transport Information

Worcestershire County Council

2021-2022



Are you entitled to assistance with school transport?

- Are you a Worcestershire resident?
- Do you live over 3 miles from the school?
- Is this your designated or nearest school?
- Do you live on an unavailable walking route if under 3 miles from your designated or nearest school?
- Are you on low income (e.g. in receipt of Free School Meals)

Note – In shared catchment areas you are only entitled to the ‘nearest school’

Note – You can request the walking route from your home to school is assessed if necessary

What if I am not entitled to transport assistance?

The County Council can sell:

- Local Bus Passes (Severn Cards) if you live on, or are near to a local bus route.
- Empty seats on our school coach services under our ‘Vacant Seat Scheme will be reviewed in August/September 2021.

(Your child will be added to a Waiting List in the event that there are no available seats and you will be contacted when a seat becomes available)



How to Apply for assistance with school transport

- Visit www.worcestershire.gov.uk/schooltransport
 - Selection buttons at bottom of the page:

The screenshot shows a navigation menu with the following items:

- Complete an enquiry form >
- Travel assistance for pupils under 16
- Travel assistance for pupils aged between 16 and 19
- Special education needs transport assistance
- Pay for under 16 travel assistance
- Pay for 16 to 19 Travel Assistance
- Track your application
- Notify a change of address
- Order a replacement, lost or stolen pass
- Transport No Longer Required

Annotations:

- An arrow labeled "Online Enquiry Form" points to the "Complete an enquiry form >" button.
- An arrow labeled "Online Application Form" points to the "Travel assistance for pupils under 16" button.
- An arrow labeled "Online Application Tracker" points to the "Track your application" button.

When an online Application is submitted you will receive an acknowledgement by email. This will enable you to track the progress of your application by using the **Online Application Tracker**



Things to Remember

- **Students should carry their bus passes at all times** – Worcestershire operates a “No Pass, No Travel” policy on school transport services to prevent abuse.
- Don't worry if you haven't received a bus pass by the start of term. There is a two week amnesty in September before “No Pass, No Travel” is implemented.
 - This doesn't apply to Local Bus services.
- If you think that you have received the wrong bus pass or timetable or have a general transport query, please complete an enquiry form on our website or send an email to TCLUTransportcommissioning@worcestershire.gov.uk
- Please submit your School Transport application as soon as possible and **no later than the end of the Summer Term**. We cannot guarantee that applications received after this time will be processed before the start of the Autumn Term.

